GENERAL INFORMATION

HOLIDAYS - To afford our drivers to spend time with their family, the buses will NOT run on Thanksgiving and Christmas.

SCHEDULES - Every effort will be made to operate according to published schedules. Circumstances sometimes develop beyond our control and accordingly West's Coastal Connection cannot hold itself responsible for errors in timetables, inconvenience or damage resulting from delayed coaches. Connections are not guaranteed and schedules are subject to change without notice.

SMOKING - Will not be allowed on any of West's Buses.

OBJECTIONABLE PERSONS - West's Coastal Connection reserves the right to refuse transportation to any person under the influence of intoxicating beverages or drugs or who is unable to take care of themselves or to any person whose conduct is such or likely to be such, as to make them objectionable to other passengers. Passengers not wearing shoes or other protective footwear will be denied transportation.

CHILDREN'S FARES - Children who have not reached their fifth (5th) birthday must be accompanied by an adult paying passenger. One child under five (5) years of age will be carried free of charge. Additional children under five (5) years of age will be required to pay the applicable half fare. Children who have reached their fifth (5th) birthday but have not reached their twelfth (12th) birthday will be charged one half (½) of the adult fare.

ANIMALS - West's Transportation clients will be permitted to bring their service animal on a trip if the animal provides a service for the client.

COMPLAINT POLICY - If you have a complaint, you may write to: West's Transportation, Inc., P.O. Box 82, Milbridge, ME 04658 or call 800-596-2823. Your complaint will be investigated and responded to within 10 business days. A record of all complaints and their resolution is kept on file in the main office. This policy is meant to cover Title VI; American's With Disabilities Act; general service (including denial of service) and unfair competition complaints.

TITLE VI POLICY - West's Transportation, Inc. complies with the Title VI Civil Rights Act of 1964. No persons shall on the grounds of race, color, religion, sex, sexual orientation, age, national origin or ancestry, physical or mental handicap, or other basis prohibited by law, be discriminated against for any reason.

Complaint form: westbusservice.com/Transportation-Complaint-Form-2024.pdf

- Wheelchair Bus available with 1 (one) day notice.
- Ticket Agents and Bus Stops are: Concord Trailways - Bangor
- Ticket purchase on bus is with correct change only and US Currency. Drivers are not allowed to carry cash.
- No Food or Drink on bus.
- Baggage Limit - two bags
- West's will not be responsible for lost or stolen articles.
- Bicycles - if space is available there is a $7.00 fee
- Freight service available

Funded in Part by MDOT and FTA

MONDAY THRU FRIDAY, SCHOOL SEASON ONLY

Franklin to Winter Harbor

Weekday service during the school season from Franklin to Winter Harbor



Town / Stop	To Winter Harbor	To Franklin
Franklin Franklin Trading Post	8:40 AM	2:00 PM
Winter Harbor Winter Harbor Garage	9:05 AM	1:35 PM

Until December 31, 2026: One way $8, Round trip $10
From January 1, 2027: One way $8, Round trip $10

August 31, 2026 to June 11, 2027

Reservations Required

COMMUNITIES WE SERVE

Calais, Perry, Pembroke, Dennysville, Whiting, Lubec, East Machias, Machias, Jonesboro, Jonesport, Beals, Addison, Cherryfield, Columbia, Columbia Falls, Harrington, Deblois (seasonal), Township 18 (seasonal), Township 19 (seasonal), Centerville (seasonal), Milbridge, Steuben, Gouldsboro, Winter Harbor, Sullivan, Hancock, Ellsworth, Lucerne, Holden, Bangor

West's does other provider services in these areas such as Medicaid, school and employee shuttles and more. Routes may be open to public on space available busses.

CONTACT INFORMATION

Telephone Toll free 1-800-596-2823
207-546-2823

E-Mail westbus@ymail.com

Mail West's Transportation, Inc.
P.O. Box 82
Milbridge, ME 04658

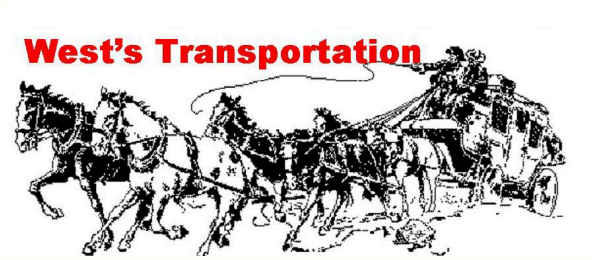
Web westbusservice.com

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WEST'S

TRANSPORTATION

PUBLIC BUS SCHEDULE



1-800-596-2823

westbusservice.com
westbus@ymail.com

Serving Downeast Maine
7 DAYS A WEEK

The Coastal Connection, Calais, Machias, Ellsworth, Bangor and points in between

YOU CAN GET THERE FROM HERE!

CONNECTING WITH

Bangor Airport
287 Godfrey Boulevard, Bangor, ME 04401
207-992-4600, Toll free 1-866-359-2264

Concord Trailways
1039 Union St, Bangor, ME
1-800-639-3317, 207-945-4000

Updated November 26, 2026
Latest schedule: westbusservice.com/brochure.pdf
En español: westbusservice.com/brochure-es.pdf

WEST'S COASTAL CONNECTION

CALAIS • MACHIAS • ELLSWORTH • BANGOR

Daily Public Bus Service, 7 DAYS A WEEK. Calais to Bangor and points in between.

Stops provided as a public service by merchants. For information: 1-800-596-2823 or 207-546-2823



			Until Dec 31, 2026		From Jan 1, 2027	
Town / Stop	**To Bangor**	**To Calais**	**1-Way**	**2-Way**	**1-Way**	**2-Way**
Calais Marden's Parking Lot	9:30 AM	6:00 PM	$27	$42	**$32**	**$47**
Perry Wabanaki Mall	10:00 AM	5:30 PM	$26	$41	**$31**	**$46**
Pembroke Corner of Rt. 214 & Rt. 1	10:10 AM	5:20 PM	$26	$41	**$31**	**$46**
Dennysville Cobscook Bay Cafe	10:15 AM	5:10 PM	$26	$41	**$31**	**$46**
Whiting Community Center/Store	10:25 AM	4:50 PM	$26	$41	**$31**	**$46**
Machias Irving Mainway	11:00 AM	4:30 PM	$23	$34	**$28**	**$39**
Jonesboro Swamp Yankee BBQ	11:10 AM	4:20 PM	$23	$34	**$28**	**$39**
Columbia Elmer's Discount	11:20 AM	4:05 PM	$22	$33	**$27**	**$38**
Milbridge 44 North Rest.	11:35 AM	3:50 PM	$21	$31	**$26**	**$36**
Gouldsboro Young's Market	11:55 AM	3:35 PM	$18	$25	**$23**	**$30**
Sullivan Sullivan REC. Center	12:05 PM	3:25 PM	$18	$25	**$23**	**$30**
Hancock Village Store	12:10 PM	3:20 PM	$18	$25	**$23**	**$30**
Ellsworth Main Entrance Mill Mall, Out Back	12:25 PM	3:05 PM	$16	$21	**$21**	**$26**
Bangor Concord Trailways	1:10 PM	2:00 PM				
Bangor Bangor Airport	1:15 PM	2:05 PM				

Towns with red flags are flag stops only.

*Fares payable to driver. Ask for rates between towns.

Ticket purchase on bus is with correct change only and US Currency. Drivers are not allowed to carry cash.

Bus will make flag stops anywhere along the route where it is safe and convenient to do so. (To utilize a flag stop, please make yourself visible near the curb. Place your luggage beside the road and wave the bus to a stop.)

ADA equipped bus available with 1 day notice.

New Flag Stop Bangor International Airport

Concord Trailways: 1-800-639-3317 or 207-945-4000

Operated by West's Transportation, Inc., P.O. Box 82, Milbridge, ME 04658

WEST'S BUS SERVICE

Schedule is subject to change without notice, CALL prior to travel. Read schedule down then up for round trips.

Monday Bus to Ellsworth

Monday service from Beals Island to Ellsworth

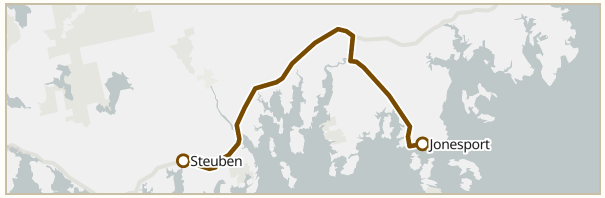


Town / Stop	To Ellsworth	To Beals Island
Beals Island Post Office	8:30 AM	3:05 PM
Jonesport Post Office	8:35 AM	3:00 PM
Addison Town Office	9:00 AM	2:45 PM
Columbia Falls Pleasant View Appartments	9:05 AM	2:40 PM
Columbia 4 Corners	9:10 AM	2:35 PM
Harrington Housing Appartments	9:15 AM	2:30 PM
Cherryfield Narraguagus Estates	9:25 AM	2:20 PM
Milbridge West Manor	9:35 AM	2:10 PM
Steuben Town Office	9:40 AM	2:05 PM
Ellsworth Town	10:30 AM	1:30 PM

Until December 31, 2026: Round trip $10
From January 1, 2027: Round trip $10

Steuben to Jonesport

Weekday service from Steuben to Jonesport



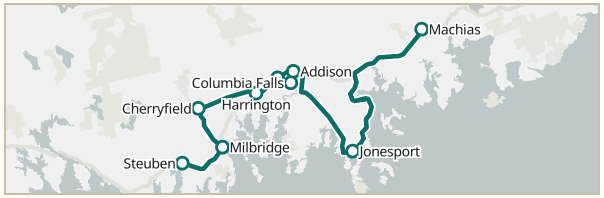
Town / Stop	To Jonesport	To Steuben
Steuben Town Office	7:10 AM	4:30 PM
Jonesport Post Office	7:40 AM	4:00 PM

Until December 31, 2026: One way $7, Round trip $10
From January 1, 2027: One way $8, Round trip $10

Reservations Required

Tuesday Bus to Machias

Tuesday service from Steuben to Machias



Town / Stop	To Machias	To Steuben
Steuben Town Office	8:15 AM	1:45 PM
Milbridge West Manor	8:20 AM	1:40 PM
Cherryfield Narraguagus Estates	8:25 AM	1:30 PM
Harrington Housing Appartments	8:30 AM	1:15 PM
Columbia 4 Corners	8:35 AM	1:00 PM
Columbia Falls Pleasant View Appartments	8:40 AM	12:55 PM
Addison Town Office	8:45 AM	12:45 PM
Jonesport Post Office	9:00 AM	12:30 PM
Machias Irving Mainway	9:30 AM	12:00 PM

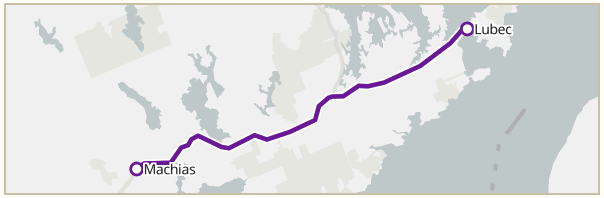
Until December 31, 2026: Round trip $7
From January 1, 2027: Round trip $7

Reservations Required

FIRST WEDNESDAY OF EACH MONTH

Lubec to Machias

First Wednesday of the month service from Lubec to Machias



Town / Stop	To Machias	To Lubec
Lubec Town	8:45 AM	12:15 PM
Machias Irving Mainway	9:30 AM	11:30 AM

Next trips: Dec 2, 2026; Jan 6, 2027; Feb 3, 2027; Mar 3, 2027; Apr 7, 2027; May 5, 2027

Call 1-800-596-2823